



News Release

June 16, 2010

CREST Reports Record Year

Victoria, BC - The shareholders of CREST (Capital Region Emergency Services Telecommunications Inc.) met for their annual general meeting today. Board chair Gordie Logan reported that, "CREST had a record number of calls put through the system last year. We also successfully managed the call load of the Olympic Torch Relay – a major event and significant test of the system, and achieved 99.54% immediate system access or reliability."

"At the same time, we completed a \$10.6 million investment in system upgrades and maintained financial stability," said Logan. "And, although we have a system that works well, we remain committed to working with all our users to support their unique needs."

General Manager Gord Horth reported to shareholders on a service agreement being developed to support a higher level of service for the Victoria Police Department. The agreement will include terms for equipment ownership, operation responsibilities and costs among other things, and would be used for any shareholder or member wanting enhanced service.

CREST operates a wide-area radio system that processes a call every four seconds on average for 36 emergency service providers in the Capital Region. In 2009, emergency service providers using 2,263 radios put 8,025,606 calls through CREST.

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